



## MUSIC CHOICE TROUBLESHOOTING

### If you have no music:

- Step 1:** Pull card out of receiver
- Step 2:** Unplug receiver from outlet
- Step 3:** Wait 30 seconds
- Step 4:** Plug receiver back in
- Step 5:** Put card back in receiver
- Step 6:** Wait 10 minutes for music to come back on

If music does not come on after 10 minutes, continue to

- Step 7:** Using the remote, turn off the receiver. If the remote does not turn off the receiver, replace the batteries in the remote before proceeding to the next step. If replacing the batteries does not make the remote work, call Sound Products for a new remote (1-800-466-3666).
- Step 8:** Using the DirecTV or Satellite button on the remote, turn the receiver back on.
- Step 9:** Enter channel # desired. On some receivers, must enter OK after channel # is entered.
- Step 10:** If the music is still not playing, enter channel #100 (the default channel). If that channel is playing, your dish is OK. Call 1-800-926-2508 and DirecTV will reauthorize.

**If you still have no music after following these steps, call  
Sound Products at 1-800-466-3666**